



NABH/Gen/2023/5985

August 01, 2023

NOTIFICATION FOR CGHS EMPANELMENT

NABH is happy to share that NABH-QCI MOU with CGHS has been renewed for assessment of Hospitals for further empanelment. This reaffirms our commitment to patient safety and healthcare quality.

The revised initiative incorporates more measures to further improve the quality of healthcare delivery for the CGHS beneficiaries.

The following guidelines will be in place for all Health Care Organizations (HCOs) applying for the purpose of CGHS empanelment from 1st August 2023 onwards:

1. The HCOs is required to fill the application form, make the payment, upload all the required documents on the online portal only. No offline application shall be accepted.
2. The inspection shall be carried out in two steps:
 - a) **Desktop inspection** - To check the adequacy of the documents submitted. The HCOs shall be provided an opportunity to submit the corrective actions of the non-conformities raised in desktop inspection.
 - b) **Onsite inspection** shall be carried out to assess the compliance on ground after submission of the corrective actions.
3. Recommendations shall be made by an independent Empanelment Committee duly constituted for this purpose.
4. **Fee** - The fee for inspection (to be submitted online) shall be as follows:

Sl. No.	Type of facility	Bed strength	Application Fee per facility	GST
1	Hospitals	More than 100 beds	Rs. 35,000/-	@ 18% or as applicable
		Less than 100 beds	Rs. 30,000/-	
2	Diagnostic Centres, Eye and Dental clinics	Not applicable	Rs. 25,000/-	

In addition to the above fees:

- The Health Care Organizations (HCOs) shall arrange and bear the cost for the travelling, boarding and lodging for the assessor(s).
- The application fee once paid is non-refundable and non-transferable.



**National Accreditation Board for
Hospitals & Healthcare Providers**

(Constituent Board of Quality Council of India)

5. **Focus assessment** - For addition of specialities/facilities after achieving empanelment, if the original inspection of the Health Care Organization (HCO) was done within two years, NABH-QCI would inspect only for the addition of scope. A focus inspection fee of Rs. 15,000/- plus applicable taxes (presently GST @18%) per HCO shall be charged for the scope addition.

If the inspection was done prior to two years, full inspection of hospital/ centre shall mandatorily be done. The HCO shall have to apply as a new applicant in this case.

Please Note - For any new addition of the scope, the service should have been functioning for at least 6 months before such request is made.

6. **Assessments in remote and underserved areas** - With the objective of providing the benefits of the programme to more beneficiaries, CGHS intends to empanel Health Care Organizations (HCOs) in remote areas of the country. NABH-QCI shall process the applications received from these places on a fast track basis.

Surprise assessment – Based on the complaints, request from CGHS or other triggers, NABH-QCI may conduct random surprise inspections of the HCOs to check the continued compliance to the parameters as laid down in the application form.

(Dr. Atul Mohan Kochhar)
CEO-NABH