



**National Accreditation Board for
Hospitals & Healthcare Providers**

(Constituent Board of Quality Council of India)

NABH/Notice/Fees/2021/9671

December 13, 2021

NOTICE FOR FEES

(All applicant / Accredited / Certified Health Care Organisations under all programs of NABH)

In continuation to the previous notice of NABH related to fee payments issued on February 16, 2021, it has been noticed that many Healthcare Organisations associated with NABH are still making direct payment to Quality Council of India - NABH. NABH is facing difficulty in reconciling the amounts received directly as the details of payment are also not updated by the respective HCOs in their online portal.

To avoid unnecessary wastage of time and manpower in tracking the payments, NABH advises its stakeholders to make payments only through the online portal using the Payment Gateway so that the payments are appropriately tracked for convenience of all the parties.

In order to facilitate the Healthcare Organisations to reconcile the fee payment status, we request all the HCOs to follow the below steps with immediate effect:

1. The HCOs are advised to login into their HCO account on the NABH portal for making payments through payment gateway via credit card/debit card/net banking.
2. HCOs are advised to refrain from depositing cash/cheque/DD directly into any account of Quality Council of India.
3. In case the HCO has no other option but Bank Transfer (NEFT/RTGS), it shall be responsibility of the HCO to update the transaction details like Unique Transaction Reference (UTR) Number, Date of Transaction, Transaction Amount, etc on the NABH Portal under the Make Payment category and inform NABH that the Payment was done and get the receipts generated for the payments made.
4. The HCOs are also requested to ensure that the payment details with respect to fee payments of current and previous accreditation cycles have been updated on the NABH portal account of the HCO, if not done earlier.
5. QCI-NABH plans to stop direct payments into its accounts done through DD/Cheque/Cash Deposit/Offline Bank Transfer (NEFT/RTGS) by **March 31, 2022** and we look forward for your kind cooperation in this regards.

Thanking you,

Sincerely yours,

(Dr. Atul Mohan Kochhar)
CEO-NABH