



**National Accreditation Board for
Hospitals & Healthcare Providers**
(Constituent Board of Quality Council of India)

NABH/Gen/2024/2190

March 15, 2024

NOTICE REGARDING TAMPERING OR FALSIFICATION OF DOCUMENTS

(Caution Notice for All Applicant / Accredited / Certified / Empaneled Health Care Organisations under all programs of NABH)

It has been brought to our notice, through various sources, that some hospitals have been engaging in activities that are not only unethical but also unlawful. The Hospitals are submitting tampered documents/ forged Licenses to NABH, Empanelling agencies/Regulatory bodies for the purpose of obtaining accreditation and empanelment respectively. We wish to emphasize that such actions undermine the integrity of the accreditation process and compromise the trust that our stakeholders place in NABH as a quality brand.

This is to inform all HCOs that in the event of any such unethical or unlawful conduct coming to the notice of NABH, the responsibility will lie solely with the defaulting Applicant/Accredited/Certified/ Empaneled healthcare organization. It is to reiterate that healthcare organizations are accountable for ensuring the authenticity and accuracy of all documents submitted to NABH by them/on their behalf.

NABH has zero-tolerance towards any form of tampering / forgery or falsification of documents including manipulation of Accreditation & Scope Certificate issued by NABH or submission of forged documents / licenses. Contravention by HCOs shall lead to adverse decision as per the policy of NABH which could be outright rejection of the applicant's accreditation/certification application or withdrawal of accreditation / certification with immediate effect and debarring from re-applying for accreditation/certification under any program of NABH, for a minimum period of five years and/or legal action. Further, NABH will not refrain from publishing the names of defaulter HCOs on the website of NABH.

To avoid any adverse action, we urge that all healthcare organizations should strictly adhere to exercise ethical conduct and comply with regulatory requirements. In case of any suspected instance of certificate/document/Licenses forgery, HCOs are encouraged to report the same to NABH promptly through email on complaints.redressal@nabh.co. Maintaining transparency and honesty is crucial for upholding the credibility of accreditation/ certification process.

NABH is committed to uphold the highest standards of quality and integrity in healthcare delivery, ensuring that patient safety and quality of care remain paramount.

We urge all partner hospitals to reaffirm their commitment to ethical practices and strict adherence to NABH guidelines. Together, let us uphold the principles of integrity and professionalism that define our collective mission in providing exemplary healthcare services.

Thanking you,

Sincerely yours,

(Dr. Atul Mohan Kochhar)
CEO-NABH